

DATE: October 10, 2025

TO: Nevada Commission on Services for Persons with Disabilities (CSPD)

FROM: Jessica Adams, Deputy Administrator

SUBJECT: Developmental Services Information

Nevada Developmental Services (DS) is in receipt of the questions from CSPD regarding the Regional Centers and services provided.

The below answers include data as of September 30, 2025.

- How many families are waiting for their applications to be processed?
 - The following number of DS applications are pending an eligibility determination:
 - Desert Regional Center (DRC): 203
 - Rural Regional Center (RRC): 20
 - Sierra Regional Center (SRC): 52
- Lead time in days that the applications are taking?
 - The average processing time to determine eligibility for DS applications is as follows:
 - DRC: 68 days
 - RRC: 131 days
 - SRC: 57 days
- How many days is the oldest application that has not been processed?
 - The total processing time for DS applications can vary widely depending on the time needed to gather or perform needed eligibility assessments. Per policy, Intake Coordinators must contact any new referrals within two (2) business days to complete a pre-screening call and discuss eligibility criteria with the potential applicant. Once an application is received, intake staff review new applications for needed documentation within five (5) business days. The applicant is then contacted for an interview and informed of next steps based on what documentation has been submitted. Applications that take a substantial amount of time for eligibility determination are typically due to a lack of needed assessments or other documentation that must first be completed.
 - The maximum number of days in pending eligibility status is as follows:
 - DRC: 288 days
 - RRC: 257 days
 - SRC: 162 days

- Why families are still being told that there isn't any funding available for services?
 - The service dollars for the Home and Community Based Waiver for Individuals with Intellectual and Developmental Disabilities (IDD Waiver), are maintained within the DS regional center budgets. In order to add new people onto the IDD Waiver, there must be both a slot and the funding available to pay for the services. The Legislatively approved budgets for DS for State Fiscal Years 2026 and 2027 were based on the February 2025 actual caseload and the contracted services provided at that time. DS did not receive any additional funding to add new people into contracted services. To maximize Federal dollars, the regional centers have focused on adding people to the IDD Waiver who are currently receiving Supported Living Arrangement (SLA) and/or Jobs and Day Training (JDT) services paid for through 100% State General Fund.
- When will funding be available for services for persons with disabilities?
 - The regional centers continuously monitor service cost allocations and utilization to evaluate funding availability. As people who are currently funded through 100% State General Fund are shifted onto the IDD Waiver, it is anticipated there will be limited funding available to offer new SLA and/or JDT services this fiscal year and next.
- When will families be told where they are as far as their position on waiting lists?
 - Waiting lists are managed by date of request for service and any emergent needs. Families can inquire with their Service Coordinator about their status on the waitlists. However, individuals who are in crisis and/or have an emergent need such as homelessness are prioritized for new service contracts, so the position on the waiting list does not equate to when a service will be available.
- How can families find out who their Service Coordinator is? Can that information come from a hotline or email?
 - When eligibility is approved, the letter of eligibility includes the contact information for the assigned Service Coordinator. Individuals and families can also contact their regional center directly to inquire about their assigned Service Coordinator:
 - Desert Regional Center – (702) 486-7850
 - Rural Regional Center – (775) 687-5162
 - Sierra Regional Center – (775) 687-2600
- What can families who are in crisis (individual has severe behaviors or need a group home) do if regional center services are not available?
 - The regional center Intake Coordinator and assigned Service Coordinator will provide resource and referral support. As indicated above, individuals in crisis are prioritized for contracted services if funding is available.